



# Encore Pool

**Pool Information for Homeowners and Associate Members**

## **NEW at Encore Pool**

*During the off season, our focus was on enhancing the pool area by revamping the landscaping. We replaced the dying grass with drought-resistant plants, installed accent lighting, and even added a pathway for the members to stroll through and appreciate. Additionally, we had to address the aftermath of the windstorm that caused both wooden fences to collapse, necessitating their replacement.*

*This year the city is requiring the pool to separate out the organic waste from the garbage and recycling. There is a new organic waste bin by the baby pool to put all food waste in. As always please put your plastic bottle and cans in the recycling bins and your trash in the trash bins.*

**Beginning in 2024, a new safety measure will be implemented: If anyone is seen climbing, standing or sitting on the lifeguard chair or using lifesaving equipment. Their key will be deactivated, and their access will be temporarily suspended pending review by the WGHOA Board. Surveillance cameras will be used to identify individuals, so it is crucial that you inform your family and guests about this new rule.**

## **Encore Pool Events**

*Opening Day, Father's Day Floats, Kids Day, 4<sup>th</sup> of July, Movie Nights, Community Potluck and more...*

### **Mark your Calendars and Join us:**

**Saturday, May 11<sup>th</sup> Opening Day 1-3 pm**

**Sunday, June 9<sup>th</sup> Kids Day 1-3 pm**

**Sunday, June 16<sup>th</sup> Father's Day Root Beer Float 1-3 pm**

**4<sup>th</sup> of July Watermelon Races, Watermelon Eating, Watermelon Throwing**

**July 20<sup>th</sup> Community BBQ Potluck 6pm & Night Swim (open to 10 pm)**

**TBD: Movie Nights & Game Days**

**New this year Friday and Saturdays in July: Late Night Swim (adding an hour pool will close at 9 pm)**

*These events are a great way to meet the Encore Pool Community. Share in on the fun, laughter, and great conversations. Times of the events will be posted on the Encore Pool information board located by the front entrance and an email will go home the week prior. If you are not receiving these emails, kindly reach out to [membership@wghoaencorepool.com](mailto:membership@wghoaencorepool.com) to ensure you are included in the mailing list.*

## **Encore Pool Opens Saturday, May 11<sup>th</sup>**

**Free Hot Dogs,  
Chips and Soda  
1-3 PM**

Join us as we start another pool season. Come by meet your neighbors, enjoy swimming or just hanging out by the pool.

No need to get a new key card your current key card will be activated once your annual dues are made. One key card per household. Keys are only for members over the age of 18. Keys will only be issued from 1-6 pm on weekends in May.

For more information go to [www.wghoaencorepool.com](http://www.wghoaencorepool.com)

## **POOL HOURS**

Encore Pool will be open 8 am to 8:00 pm; key card access only daily and staffed weekends 12-8:00 pm.

Beginning June 10<sup>th</sup> hours will change from 8 am – 8:00 pm last swim @ 7:45 pm, staffed 12-8 pm daily through August 7<sup>th</sup>.

Fridays and Saturdays in July the pool will remain open until 9 pm.

Check the pool information board for posted hours through the summer as they vary.

**POOL RULES...** Become familiar with our pool rules. Water safety is important for all members while at the pool! The pool is not a place where children can be left alone unsupervised. The Encore Pool rules are available in English, Spanish and Vietnamese. Ask the attendant at the front desk for a copy or visit the WGHOA website for the most up to date version. **NO Smoking/Vaping/Drugs on the pool premises including but not limited to the pool deck, parking lot and/or surrounding areas. NO glass of any kind should be brought into the pool area including glass bottles or food containers in ice chests. For complete rules visit [www.wghoaencorepool.com](http://www.wghoaencorepool.com).**

### Pool Admission/Members Only

Please bring proper identification for admission to the pool when getting a key card. You need some form of photo identification, such as a driver's license or a California identification card. We ask each pool member be cooperative with our pool manager, lifeguards, and gate attendant staff. The gate attendants will ask for proper identification every time you use the pool. Proof of residence or proper ID is required upon entering the gate. You can help by uploading a new photo to your membership page each year.

### Guests:

Are considered relatives or friends who do not live at a member's residence and are required to pay a \$10 fee to use the pool facility and grounds. Members over 18 are required to be present at the pool if their guests are using the pool or pool grounds. Guests will be asked to leave when the pool member leaves. Anyone who abuses their guest privileges will be billed a compensatory fee and can lose pool privileges.

### Proper Swimming Attire

Is required of anyone who uses Encore Pool. Street clothes are not considered proper swimming attire; this causes lint and detergent residue to affect water and chlorine quality. Hair bands are absolutely required of all individuals with hair of shoulder length or longer while in the pool. If found breaking the proper swimming attire the gate attendant or lifeguard will not allow anyone who doesn't follow these rules to use the swimming pool.

### Young Children

Must always be watched by a parent or an adult when they are in the pool or pool grounds. Water safety is very important, and children who are not water safe should never be left alone in the pool. Any family who does not abide by the pool rules will lose privileges to use the pool.

## San Jose 311 City Services...

Keep our streets safe. Report to San Jose 311 City Services, if you see suspicious activity! WGHOA board is sympathetic to but does not have jurisdiction over noisy dog issues or abandon car problems in our neighborhood. You can use the 311 app to report abandon vehicles, graffiti, illegal dumping, potholes, streetlight outage, junk pick up, etc.

### FREE LARGE ITEM CURB PICKUPS AVAILABLE!!

Did you know that the City of San Jose offers free pickups of large items such as mattresses, refrigerators, and couches!

## Notes from the bookkeeper:

Remember that homeowner dues are due upon receipt in January, and must be paid by April 15th, or they become delinquent. These fees are like property taxes in that they must be paid, if not paid, various legal remedies will be taken by the association to guarantee payment. Obviously, since the fees are even higher than the dues, it doesn't make financial sense to delay the payment of the dues. If you find yourself in a financial bind, please contact the bookkeeper at [bookkeeper@wghoaencorepool.com](mailto:bookkeeper@wghoaencorepool.com) as soon as possible! Don't add additional expenses by ignoring the bill. And thank you to all of you who paid on time.



### Are you selling your home soon?

When selling your home make sure your dues are paid in full and that the required \$500.00 transfer fee is paid in escrow. Please inform the buyer that we have yearly dues and that they must pay them yearly when they purchase a home in our association whether they choose to use the pool or not. Your realtor needs to contact the Bookkeeper for a HOA packet. email: [bookkeeper@wghoaencorepool.com](mailto:bookkeeper@wghoaencorepool.com)

## Pool Parties

Thinking of having a party at the pool with friends or family. Reserve a spot for up to 20 people. Details and cost can be found on the website or contact [Poolmanager@wghoaencorepool.com](mailto:Poolmanager@wghoaencorepool.com) for more information.

No parties are allowed when the pool is not staffed. If found having a party without permission from the pool manager your key card will be turned off and access will be suspended pending WGHOA board approval.

## Swimming Lessons

Encore Pool will be offering swim lesson classes during the summer. Check out the website or email [swimlessons@wghoaencorepool.com](mailto:swimlessons@wghoaencorepool.com) for more information.

## Snack Shack

Haven't gotten a snack shack card yet? Simply add money to your membership account and you no longer need to worry about carrying cash or credit cards to get a soda, candy, or ice cream!