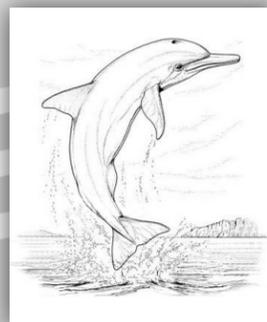


Willow Glen Homeowners' Association
P.O. Box 18216 San Jose, CA 95158
408.226.6445

IMPORTANT



POOL INFORMATION FOR HOME OWNERS & ASSOCIATE MEMBERS

Pool Admission/Members Only

Please bring proper identification for admission to the pool and for purchasing a key. You need some form of photo identification, such as a driver's license or a California identification card. If that identification does not identify you as residing within the boundaries of the WGHOA, you also need to bring proof of residence. That proof can be any utility bill, listing your name with a WGHOA address, a house payment coupon etc. We will begin updating our member list on opening day. If you do not have a current photo in the member list, you need to have your photo taken. We will begin taking photos at 1:00 pm on opening day. Photos will be done every Saturday and Sunday during the month of May from noon to 3:00 pm. Please make a request to the gate attendant if you are unable to come to the pool on Saturday or Sunday during those hours. We will try to arrange a photo time to suit your schedule. No admittance is permitted to Homeowners who have not paid their yearly dues. Wishing everybody a great summer!!!

LIKE US ON FACEBOOK!
WGHOA Encore Pool



Bylaws

A Reminder to all Homeowners: The economy has been struggling lately and many of us have financial concerns and worries. Remember that homeowners dues are due upon receipt in January, however must be paid by April 1st, or they become delinquent. It might seem like a smart idea to save some money by delaying the payment of these dues, but it isn't. These fees are similar to property taxes in that they must be paid, if not paid, various legal remedies will be taken by the Association to guarantee payment. Obviously, since the fees are even higher than the dues, it doesn't make financial sense to delay the payment of the dues. If you find yourself in a financial bind, please contact the Association at 408.226.6445 as soon as possible! Don't add additional expenses by ignoring the bill. And thank you to all of you who paid on time.



WILLOW GLEN HOMEOWNERS' ASSOCIATION NEWSLETTER

P.O. BOX 18216 SAN JOSE, CA 95158 | 408.226.6445

SUMMER 2012

ENCORE POOL SEASON OPENS SATURDAY MAY 5th!

Come and get your new key (bring your old one) and enjoy a swim or relax with your neighbors.

FREE HOT DOGS, CHIPS & SODA 5/5 1-3 PM!

Call for Board Members & Volunteers!

Are interested in joining the Board of Directors or helping with Social Activities around the pool? Then contact our Pool Manager, join and help make this a great swim season!

Construction – 2012 Resurfacing Project Update

Preparing for a great 2012 swim season, your board has been extremely busy. As may have noticed, we've started a complete resurfacing project for both pools. Once the pools are fully drained, all tile, plaster, and coping will be stripped off. We'll be splitting the drain at the bottom, which eliminates the potential for someone to become 'suction stuck', and ensures our continued compliance with the VGB requirements.

What you may not have known is that for the past several years, we've had a "leaky pool". As this problem grew worse, so did our water bill. We have a professional leak detection survey performed, and learned that the loss was all due to old surface, and cracked tiles around our skimmers. The great news is that this resurfacing project should resolve all identified issues!

For the next few weeks we'll be filling the pool, brushing the surface smooth, and bringing our water chemistry in balance. The expectation is that on opening day, you'll have a wonderful pool to enjoy, with clear fresh water.

As we enjoy our swim season, we require all members help to keep our pool safe, clean, and healthy. Please be sure to only wear clean swimwear (not street clothes) in our pool. Please give yourself a quick rinse in the shower before entering, and please make sure any hair shoulder length or longer is banded. Obviously swim diapers are a must for our 'little swimmers'.

Your assistance in helping to keep our pool clean and healthy is greatly appreciated! See you at the pool!

Mike Ehlenberger,
WGHOA Board



**We have Pool
Memberships available
this summer for \$400.
Tell your friends
about our Pool and
receive 4 pool passes,
if they become
members!!!**

Pool Rules: We ask that homeowner and associate members become familiar with our pool rules. There are serious consequences for members who do not follow the pool rules. The pool is not a place where children can be left alone unsupervised by an adult. The Encore Pool rules are now available in English, Spanish and Vietnamese. Ask the attendant at the front desk for a copy.

Management & Staff: We ask each and every pool member to be cooperative with our pool manager and lifeguards, to be especially mindful of our gate attendants. Please respect the important role our young attendants play in providing for your comfort and security. Our attendants will ask for proper identification each and every time you use the pool. We have had some unfortunate incidents with unauthorized persons using the pool in the past. Please remember we keep a list and photos of Associate Members (members who do not belong to the homeowners association) and homeowners in our membership binders. Proof of residence or proper ID is required upon entering the gate.

Guests: Are considered relatives or friends who do not live at a member's residence and are required to pay a five-dollar fee to use the pool facility and grounds. All Members are required to be present at the pool as long as their guests are using the pool or pool grounds. Guests will be asked to leave when the pool member leaves. Anyone who abuses their guests privileges will be billed a compensatory fee and can lose pool use privileges. Starting this season, Guest Fees will be \$5.00 dollars per person. Children under two years of age are free.

Proper Swimming Attire: is required of anyone who uses the pool. Clothes are not considered proper swimming attire; this causes lint and detergent residue to affect water and chlorine quality. Hair bands are absolutely required of all individuals with hair of shoulder length or longer when using the pool. Our lifeguards will not allow anyone who doesn't follow these rules to use the swimming pool.

Pool Hours: The pool will be open in May from 8 am to 7:30 pm; and beginning June 15th from 8 am to 9 pm.



Young Children: Must always be watched by a parent or an adult when they are in the pool or pool grounds. Water safety is very important, and children who are not water safe should never be left alone in the pool. Any family who does not abide by the pool rules will lose privileges to use the pool. Copies of pool rules are available at the gate. Children over eight years of age who pass the lifeguard test are allowed to use the pool without a parent or adult ONLY when there is a lifeguard on duty. Proof of age will be required. Any child who has passed the test and is at the pool when the lifeguard ends the evening shift will be expected to leave the pool immediately.

Pool Keys: will be available May 5th during weekends only. Remember to bring last year's gate key to exchange for this year's key. If you have lost last year's key, a new key will be \$3.00. There is a \$10.00 dollar fee for one time key replacement per membership. Members who have not visited the pool during the weekend to get a key will not be able to use the pool during the week until fully staffed. The pool will be fully staffed as soon as school is out during the second week of June. Per pool rules, members may not open the gate or give anyone who doesn't have a key, access to the pool. Our pool has liability for all its members and is considered a private club.

Pool Parties: Yes! You can have your party at the Pool! For more information contact our pool manager, Jackie Albin or enquire at the desk by the gate.

Reminder: If you are planning to sell your house, please remember to inform the buyer of the WGHOA dues.

VEP Community Association

Representing WGHOA and other Blossom Valley Areas Since 1969. For Information on joining the VEP Association go to www.vepca.net or mail \$20.00 to: P.O. Box 18111 San Jose, CA 95158.

Helpful City of San Jose Phone Numbers

WGHOA board is sympathetic to but does not have jurisdiction over noisy dog issues or abandon card problems in our neighborhood. The following contact numbers are agencies available to help you with your concerns:

Abandoned Shopping Carts	(408) 535-3500
Abandoned Vehicle on street	(408) 277-5305
Barking, Injured or Stray Dogs	(408) 578-7297
Graffiti 24-hour Hotline	(408) 277-2758
Household Hazardous Waste Disposal	(408) 299-7300
Inoperable Vehicle on Private Property	(408) 277-5305
Potholes	(408) 277-4373
Recyclables Scavenging	(408) 277-4528
San Jose City Hall Customer Service	(408) 535-3500
Street Light Repair	(408) 277-5517
Vista Park Community Reservation	(408) 268-2053
Code Enforcement	(408) 535-7770
Anti-Graffiti Hotline	(408) 277-2758
Street Repair	(408) 277-4373

Report A Blighted Property at:

<https://secure.sanjoseca.gov/codeEnforcement/blightReport.htm>

Encore Pool Activities for 2012

Hello, my name is Izamary Cortez. I am the activity director for our pool. I would like to invite everyone to periodically check our board for posting of fun activities that will go on throughout the summer. Activities such as movie nights, ice cream social, kids day and 4th of July watermelon eating contest and much more!

Encore Pool Swimming Lessons

Encore Pool will be offering swim lesson classes during the summer. See enclosed sign up form!

Now Available at the Front Desk!

Guest passes \$30.00 for 10 passes. A \$20.00 savings! Snack Shack Debit Card! Pay ahead and buy anytime from the snack shack. Put on any \$ amount on the card!

Summer greetings from the Pool Manager

My name is Jackie Albin and I will be returning this season as the Pool Manager for Encore Pool. The WGHOA Board and I will be working closely to ensure the safety and well being of the pool environment for all of our members. We strive to make Encore Pool a fun place where family and friends can gather, and enjoy the fun of the pool. We encourage you to pack a picnic lunch or make use of the BBQs and relax at your leisure.

I ask that all members please read the rules and regulations and make every effort to abide by them. Our staff of attendants and lifeguards is on duty to ensure your safety. Please be courteous to them and follow their instructions.

We will be having many social events and swim lessons will be offered this summer. Please look for postings at the pool information board for dates. If I can assist you in any way regarding parties or concerns you may have, please do not hesitate to call the pool number and leave a message to my attention.

I wish you all a Safe and Happy 2012 pool season. See you at the pool!

Jackie Albin,

Encore Pool Manager, (408) 226-6445



Visit our web site www.wghoaencorepool.com!