

Willow Glen Homeowners' Association

P.O. Box 18216 San Jose, CA 95158
408.226.6445



**IMPORTANT POOL
INFORMATION FOR
HOMEOWNERS AND
ASSOCIATE MEMBERS**

Call for Board Members & Volunteers!

If you are interested in joining the Board of Directors or helping with Social Activities around the pool contact our Pool Manager at 226-6445. Join in and help make this a great swim season!

Bylaws

A Reminder to all Homeowners. The economy has been struggling lately and many of us have financial concerns and worries. **Remember that homeowners dues are due upon receipt in January, however must be paid by April 1st, or they become delinquent.** It might seem like a smart idea to save some money by delaying the payment of these dues, but it isn't. These fees are similar to property taxes in that they must be paid, if not paid, various legal remedies will be taken by the Association to guarantee payment. Obviously, since the fees are even higher than the dues, it doesn't make financial sense to delay the payment of the dues. If you find yourself in a financial bind, please contact the Association at 408.226.6445 as soon as possible! Don't add additional expenses by ignoring the bill. And thank you to all of you who paid on time.

Pool Admission/Members Only

Please bring proper identification for admission to the pool and for purchasing a key. You need some form of photo identification, such as a driver's license or a California identification card. If that identification does not identify you as residing within the boundaries of the WGHOA, you also need to bring proof of residence. That proof can be any utility bill listing your name with a WGHOA address, a house payment coupon etc. We will begin updating our member list on opening day. If you do not have a current photo in the member list, you need to have your photo taken. We will begin taking photos at 1:00 pm on opening day. Photos will be done every Saturday and Sunday during the month of May from noon to 3:00 pm. Please make a request to the gate attendant if you are unable to come to the pool on Saturday or Sunday during those hours. We will try to arrange a photo time to suit your schedule. No admittance is permitted to Homeowners who have not paid their yearly dues. Wishing everybody a great summer!!!



WILLOW GLEN HOMEOWNERS' ASSOCIATION
NEWSLETTER

P.O. Box 18216 San Jose, CA 95158 | 408.226.6445

May 2010



**ENCORE POOL
OPENS
MAY 1ST!**



**FUN & GAMES FOR KIDS OF ALL AGES!
HOT DOGS! CHIPS! SODA!
SATURDAY, MAY 1ST, 1 - 3 PM!**



Summer greetings from the Pool Manager

My name is Jackie Albin and I will be returning this season as the Pool Manager for Encore Pool. The WGHOA Board and I will be working closely to ensure the safety and well being of the pool environment for all of our members. We strive to make Encore Pool a fun place where family and friends can gather, and enjoy the fun of the pool. We encourage you to pack a picnic lunch or make use of the BBQs and relax at your leisure.

I ask that all members please read the rules and regulations and make every effort to abide by them. Our staff of attendants and lifeguards, are on duty to ensure your safety. Please be courteous to them and follow their instructions.

We will be having many social events and swim lessons will be offered this summer. Please look for postings at the pool information board for dates. If I can assist you in any way regarding parties or concerns you may have, please do not

hesitate to call the pool number and leave a message to my attention.

We have Pool Memberships available this Summer for \$400. Tell your friends about our Pool and receive 4 pool passes, if they become members.

Many pool renovations and updates have occurred over the winter months. This will make for a more pleasant and safe swimming experience while at the pool this summer. We also need every member to fill out and have on file The Release and Waiver of Liability Form. This form was mailed out to everyone with their billing. Copies will be available at the front desk. All members must have it completed and signed placed in their membership page to use the pool facility. Thank you for your cooperation

I wish you all a Safe and Happy 2010 pool season. See you at the pool!

Jackie Albin, Encore Pool Manager, (408) 226-6445



I love our pool!

VEP Community Association

Representing WGHOA and other Blossom Valley Areas Since 1969. For Information on joining the VEP Association go to www.vepca.net or mail \$20.00 to: P.O. Box 18111 San Jose, CA 95158.

Helpful City of San Jose Phone Numbers

WGHOA board is sympathetic to but does not have jurisdiction over noisy dog issues or abandon card problems in our neighborhood . The following contact numbers are agencies available to help you with your concerns:

- Abandoned Shopping Carts (408) 535-3500
- Abandoned Vehicle on street (408) 277-5305
- Barking, Injured or Stray Dogs (408) 578-7297
- Graffiti 24-hour Hotline (408) 277-2758
- Household Hazardous Waste Disposal (408) 299-7300
- Inoperable Vehicle on Private Property (408) 277-5305
- Potholes (408) 277-4373
- Recyclables Scavenging (408) 277-4528
- San Jose City Hall Customer Service (408) 535-3500
- Street Light Repair (408) 277-5517
- Vista Park Community Reservation (408) 268-2053

Encore Pool Swimming Lessons

Sing-up at the pool desk.

Encore Pool will be offering 4 sessions (Mon.-Thurs.) of 8 half hour swim lesson classes during the summer. Prices and times are TBD. The following dates are when the lessons will be offered. See enclosed sign up form!

- Session 1-June 21-July1
- Session 2 - July 5-15
- Session 3 -July 19-29
- Session 4 Aug 2-12

Pool Rules We ask that homeowner and associate members become familiar with our pool rules. There are serious consequences for members who do not follow the pool rules. The pool is not a place where children can be left alone unsupervised **by an adult.**

Management & Staff We ask each and every pool member to be cooperative with our pool manager and life guards, to be especially mindful of our gate attendants. Please respect the important role our young attendants play in providing for your comfort and security. **Our attendants will ask for proper identification each and every time you use the pool.** We have had some unfortunate incidents with unauthorized persons using the pool in the past. Please remember we keep a list and photos of Associate Members (members who do not belong to the homeowners association) and homeowners in our membership binders. Proof of residence or proper ID is required upon entering the gate.

Guests Are considered relatives or friends who do not live at a member's residence and are required to pay a five dollar fee to use the pool facility and grounds. **All Members are required to be present at the pool as long as their guests are using the pool or pool grounds.** Guests will be asked to leave when the pool member leaves. Anyone who abuses their guests privileges will be billed a compensatory fee and can lose pool use privileges. Starting this season, **Guest Fees will be \$5.00** dollars per person. Children under two years of age are free.

Proper Swimming Attire is required of anyone who uses the pool. **Clothes** are not considered proper swimming attire; this causes lint and detergent residue to affect water and chlorine quality. **Hair bands** are absolutely **required** of all individuals with hair of shoulder length or longer when using the pool. Our lifeguards will not allow anyone who doesn't follow these rules to use the swimming pool.



Thanks for keeping US safe!

Young Children Must always be watched by a parent or an adult when they are in the pool or pool grounds. **Water safety is very important, and children who are not water safe should never be left alone in the pool.** Any family who does not abide by the pool rules will lose privileges to use the pool. Copies of pool rules are available at the gate. **Children over eight years of age who pass the lifeguard test are allowed to use the pool without a parent or adult ONLY when there is a lifeguard on duty. Proof of age will be required.** Any child who has passed the test and is at the pool when the lifeguard ends the evening shift will be expected to leave the pool immediately.

Pool Hours The pool will be open in May from 8:00 am - 7:30 pm; and beginning June 15th from 8:00 am - 9:00 pm.

Pool Keys will be available starting May 1st during weekends only. **Remember to bring last year's gate key to exchange for this year's key. If you have lost last year's key, a new key will be \$3.00.** There is a \$10.00 dollar fee for one time key replacement per membership. Members who have not visited the pool during the weekend to get a key will not be able to use the pool during the week until fully staffed. The pool will be fully staffed as soon as school is out during the second week of June. **Per pool rules, members may not open the gate or give anyone who doesn't have a key, access to the pool. Our pool has liability for all its members and is considered a private club.**

Pool Parties Yes! You can have your party at the Pool! For more information contact our pool manager, Jackie Albin or enquire at the desk by the gate.

Reminder If you are planning to sell your house, please remember to inform the buyer of the WGHOA dues.

Visit our new web site www.wghoaencorepool.com!

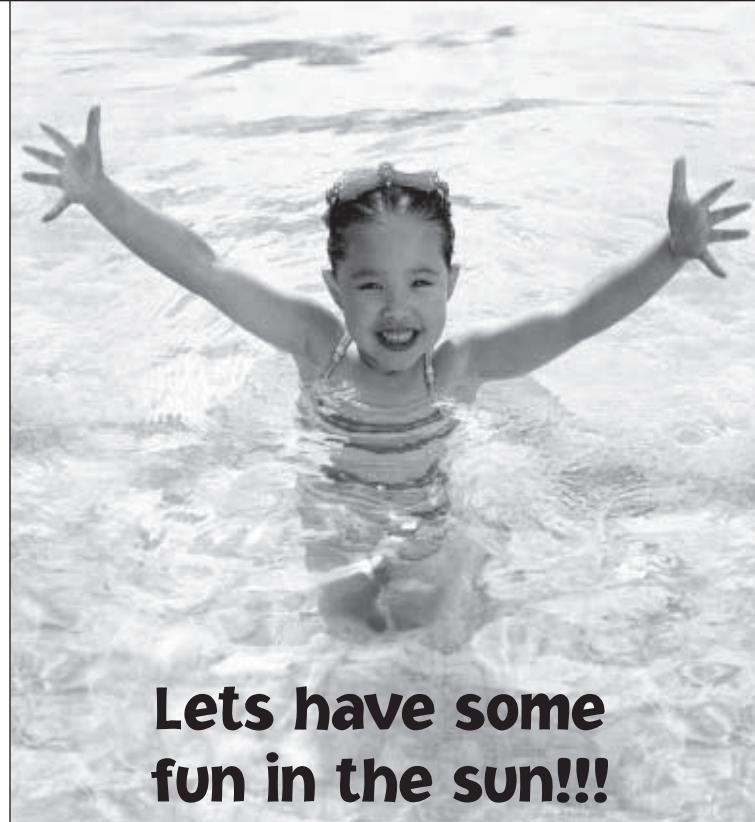
Encore Pool Activities for Summer 2010

Mark your calendar for Opening Day May 1st from 1-3 pm. Below you'll find a list of activities which will be held throughout the Summer season, look for more details posted on our board. Be sure to check the Activities Calendar at the pool as changes in dates may occur. Join us at the pool for fun in the sun.

- MAY 1st** Opening Day Carnival1:00-4:00
- JUNE** Community Potluck Picnic... 5:00-7:00
- JULY 4th** Watermelon Eating Contest, Games, Raffle2:00-3:30
- JULY** Bingo Night.....6:00-8:00
- AUGUST** Ice Cream Social.....2:00-3:00

Movie Nights dates & times TBD during the summer.

All dates and events are subject to change. Check the pool board for any updates. Don't forget your sunblock!!!



Lets have some fun in the sun!!!