

ENCORE POOL RULES REVISED 2008 POOL PHONE 408-226-6445

General Rules

1. Encore Swimming Pool is operated by the Willow Glen Homeowners Association for the enjoyment of its members and guests in social and recreational activities. Your yearly homeowner's dues make this facility possible.
2. Encore Swimming Pool rules are enforced to enable members and their guests to safely enjoy the pool activities. Activities are planned throughout the season in an effort to enhance the feeling of community and friendship within the neighborhood.
3. The Pool Manager, Lifeguards and Gate Attendants are in complete control of the pool facilities and activities. The Association's Board of Directors grants them full authority to enforce the written pool rules. They have the authority to take any steps that in their judgment are necessary for the health and safety of all persons in the pool.
4. The Pool Manager and Lifeguards have complete discretionary power. There is no room for debate by the members or their guests. They may exclude or expel members or guests in the event they deem it necessary in order to protect the mental or physical well being of the participants present at the pool. Appeals may be made at a later date to the Pool Manager and then, in turn, to a Board Member.
5. No employee shall be threatened, reprimanded or punished by any member or guest. Any concern regarding an employee's performance should be directed to the Pool Manager, then to a Board Member.
6. Encore Swimming Pool and staff, Willow Glen Homeowners Association members and members of the governing board are not liable for injury or damage from carelessness or negligence by members or guests. They are not responsible for damage or loss of personal property.

Pool Availability

1. Regular Hours: Lifeguard and Gate Attendant on duty. Pool hours will be posted at the pool.
 - Proof of Pool membership required for admission. Check in with attendant on duty.
 - To be admitted without a parent, a child must be at least 8 years of age and is a current pool member. The child must also pass a test administered by a lifeguard on duty at adult swim time. Parent must sign consent form and leave it on file with gate attendant.
 - A child at least 14 years old will be admitted without a parent and can bring ONE GUEST ONLY when there is a LIFEGUARD on duty.
2. Unattended Hours: No employees on duty. If a minor is found to use a pool key to enter the pool, the key will be taken away and the board of directors will take further action.
 - Admission is by key only and must be a paid adult member.
 - Must be at 18 years of age, be a current member and have an issued key.
 - Persons inside the pool may not open the gate to anyone other than their own family members or guests.

Conditions for Admittance and membership renewal

1. Current pool membership is required for admission. Dues must be up to date. Member must be current in the Membership ID book and have photo on file. Members must update their photo and membership information every 2 years.
2. Renters are required to have a "landlord approval" form on file, which is obtained from the association, before pool admission will be granted.

Pool Keys

1. Only one key per household per season. A new key will be required at the beginning of each season.
2. Renters are required to have a "landlord approval" form on file, which is obtained from the association before a key is issued.
3. Lost keys will be replaced one time for the fee of \$10.00.

Parent Responsibilities

1. Parents will be held responsible for the conduct of their children whether they are present at the pool or not.
2. Parents will supervise their children in the Wading Pool at all times. Parents will be responsible for their children's use of the pool bathrooms and shower.
3. To Parents with young children – Pool Contamination - **TO AVOID CLOSING THE POOL FOR THE DAY DUE TO CONTAMINATION; WE REQUIRE SWIMMING DIAPERS FOR ANY CHILD WHO IS NOT TOILET TRAINED. NO SWIM DIAPER, THE WILL NOT BE ALLOWED IN THE POOL. YOUR COURTESY IS APPRECIATED. SWIM DIAPERS ARE AVAILABLE AT THE FRONT GATE.**

After Locking

1. Persons in the Pool Complex after the pool has been padlocked (closed) will be charged a fine of \$100.00 and all pool use privileges will be suspended. This is considered trespassing and the police will be called to investigate the disturbance.

Rules of Conduct

1. Courtesy and Politeness will be observed at all times. No loud or PROFANE language or boisterous conduct will be permitted. (Boisterous conduct is defined as overly active conduct that is dangerous to others) No pushing or throwing persons into the pool. **NO RUNNING!**
2. Persons with communicable infections, colds, runny noses, skin rashes, skin diseases, pink eye, may not enter the pool.
3. An adult must accompany non-swimmer children who are too short to stand in the pool into the water. The use of flotation devices to supplant this rule.
4. There is no smoking allowed within the pool area, to protect the health and safety of the children and for the comfort of those who do not smoke.
5. No one under the age 21 may possess or consume alcoholic beverages.
6. No illegal drugs may be brought into the pool complex.
7. Radios may be played with the volume limited to a six foot diameter. Earphones are encouraged.
8. Glass containers are not permitted in the pool complex.
9. Sunflower seeds and gum are not permitted.
10. Towels, rocks, hard balls, water balloons, large inner tubes and flotation devices, food, drinks and cigarettes are not allowed in the water.
11. Please shower before entering the pool.
12. Tie back hair that is shoulder length or below.
13. Swimsuits designed for swimming and appropriate to a community swimming pool are appropriate water apparel. Other types of clothing are not permitted in the water. Street clothes and under garments are not allowed.
14. The lifeguard stand is for lifeguard use only. Anyone seen on or in the chair will have his or her membership suspended for the season.
15. Please dispose of all trash in the garbage cans. Please clean up table tops as you leave.
16. Please use barbecues in the designated areas.
17. No petition, subscription papers or political and/or religious expression will be permitted. No solicitation of funds. Only the Board or Pool Manager can approve sale of goods and services.
18. The wading pool is for children under the age of six. It is for quiet, passive, non swimmers. Children must be in swimsuits and disposable swim pants. No paper or cloth diapers are allowed for health reasons.
19. Please use common courtesy in the bathrooms. Clean up and dispose of paper products after use.
20. NO animals are allowed in the pool area.
21. No jumping on lounges or standing on chairs, tables or any other furniture.

Rules for Guests

1. Guest must be accompanied by pool member and registered at the front gate by an attendant. The registering member must remain at the pool at all times to be able to supervise and be accountable for their guests' actions.
2. Guests are limited to 4 per day for each member family. During crowded times guests may be further limited or denied access to the pool area.
3. A fee of \$5.00 will be charged for those 2 years of age or older upon entrance to the facility. No charge for senior citizens (60 years and older).

Parties and Services

1. Reservations must be made at least 10 days in advance. The Pool Manager must approve all requests. Parties being held during lifeguard hours will be \$5.00 per guest. Those parties held after lifeguard hours will be charged an additional \$10.00 per hour lifeguard fee to retain the lifeguard. The party will be denied if a regularly scheduled lifeguard is not available to be scheduled. A \$15.00 additional charge per hr will be applied to parties over 3 hrs.
2. Groups will be limited in number at the Pool Manager's discretion to prevent overcrowding. Pool safety is the most important reason for this decision.
3. A \$35.00 fee (non-refundable), and a \$25.00 cleaning deposit (refundable) is required when the reservation is made. Your cleaning deposit check will be held until the attendant on duty complete a party evaluation form and turn it into the Pool Manager. If all rules and regulations are followed then the deposit will be returned to the member. If the rules and regulations were not followed then Encore Pool will keep the deposit. The deposit will be returned within one week after the party date.
4. The sponsoring adult must remain at the pool while the party is underway. The Host/Hostess must remain at the Gate Entrance to check in their guests. Each guest will be given a wristband to wear while at Encore Pool.
5. Encore Pool will allow community organizations and schools to use our facility for their member's events. A party request form must be submitted to the pool manager with a refundable \$25.00 deposit. The lifeguard fee will be waived but non members must pay a \$5.00 guest fee. The total number of guests allowed will not exceed 40 people per activity. Only one organization or school per day. Encore Pool will schedule our own staff lifeguard to be on duty. No outside lifeguard may be brought in. If one is not available then the party will be denied. The sponsored member of Encore Pool must be present at the event. Each guest will be given a wristband to wear while at Encore Pool.
6. A special area will be designated for parties. Due to a limited amount of pool furniture, we may not be able to accommodate all of your requirements. You are welcome to bring other tables and chairs if necessary.
7. Encore Pool will provide schedule private and group swim lessons to members and non members. The Pool Manager is responsible for the coordinating of this service to the community and should be contacted for information.

Penalties

1. Minor: This is defined as a pool conduct infraction. Examples include roughhousing, shouting profanities, etc.
 - First time: Polite Warning
 - Second time: Stronger warning and time out.
 - Third time: Exclusion from the pool complex for a day.
 - Additional: Long Term exclusion. Admission only after a parental conference if the offender is a minor.
2. Serious: Loss of all pool privileges for a year. Board action is required for this.
 - Alcohol, Smoking, Profane language or illegal use of drugs by minors.
 - Illegal use of drugs by adults.
 - Serious threats or disrespect to members, guests or employees safety.
 - Use of pool key for admission by those under the age of 18.
 - Admitting unauthorized guests.
 - Use of the Pool after the pool is closed.
 - Theft or Destruction of pool property, gross littering or vandalism.